

John Knox Village
John Knox Village
101 Northlake Drive
Orange City, FL 32763
(386) 775-3840

Patient's Bill of Rights

1. All patients will be informed of their rights.
2. The patient has the right to receive a timely response to a request for services.
3. The patient has the right to appropriate, considerate and respectful care.
4. The patient has the right to privacy.
5. The patient has the right of health care provider.
6. The patient has the right to report abusive, neglectful, or exploitative practices without the fear of reprisal.
7. The patient has the right to receive information necessary to give informed consent prior to the start of any procedure or treatment.
8. The patient has the right to refuse treatment to the extent permitted by law and to be informed of the possible consequences of his/her decision.
9. The patient has the right to be cared for by qualified personnel with appropriate skills level.
10. The patient has the right to participate in the development of their plan of care.
11. The patient has the right to request changes in staff without termination of services.
12. The patient has the right to reasonable continuity of care.
13. The patient has the right to be given reasonable notice of termination of services.
14. The patient has the right to be fully informed of John Knox Village policies and charges for services.

To report Abuse, Neglect, or Exploitation, call toll free 1-800-96-Abuse.

Signed

Date

