JOHN KNOX VILLAGE OF CENTRAL FLORIDA, INC

VISITATION POLICY AND PROCEDURE

SUBJECT: Visitation Approved:

I Policy

The Visitation Policy is designed to promote resident, visitor, and employee safety and compliance with applicable laws and regulations. The community does not restrict visitation. As per Florida Statute 408.823, the Administrator is responsible for ensuring that staff adhere to the policies and procedures.

Visitors are not required to submit any proof of any vaccination or immunization.

Consensual physical contact is allowed between a resident and a visitor.

II. Procedure

1. This facility shall permit residents to receive visitors of their own choosing at the time of their choosing, subject to the resident's right to deny visitation when applicable, and in a manner that does not impose on the rights of another resident.

2. The facility will provide immediate access to any resident by:
   A. Any representative of the Secretary of HHS;
   B. Any representative of the State of Florida;
   C. Any representative of the Office of the State Long Term Care Ombudsman;
   D. The resident's physician;
   E. Any representative of the protection and advocacy systems, as designated by the State of Florida, and as established under the Developmental Disabilities Assistance and Bill of Rights Act of 2000;
   F. Any representative of the agency responsible for the protection and advocacy system for individuals with mental disorders, as established under the Protection and Advocacy for Mentally Ill Individuals Act of 2000;
   G. The resident representative, or
   H. Immediate family and other relatives of the resident, subject to the resident's right to deny or withdraw consent at any time.

3. Posted visitation is a minimum of 8:00am to 8:00pm. Early or late visitation can be coordinated with the Administrator. There is no limitation on the visitation length.

4. John Knox Village of Central Florida, Inc. does not limit the number of visitors per resident.

5. In person visits are allowed in all of the following circumstances:

    A. End of Life situations
    B. A client who lived with their family prior to admission is struggling with the change in environment and the absence of physical family support.
    C. A client grieving the loss of a friend or family member who recently died
    D. A client needing cueing or encouragement to eat or drink which was previously provided by a family member or caregiver,
    E. A client who used to talk and interact with others who is experiencing emotional distress, is seldom speaking or is crying more frequently than he or she did previously
    F. Any other circumstance the agency deems appropriate

6. To ensure the health and safety of clients, John Knox Village of Central Florida requires visitors to adhere to general infection control protocols which may include wearing personal protective equipment while on the premises.

7. John Knox Village of Central Florida, Inc. will screen the visitor per the facility's infection control policy and procedure via Accushield and will document the name of the individual, the date, and time of entry. Essential caregivers cannot be denied entry.

8. This facility will provide reasonable access to a resident by any entity or individual that provides health, social, legal or other services to the resident, subject to the resident's right to deny or withdraw consent at any time.

9. Each resident and/or resident representative shall receive a copy of this facility's policies and procedures for visitation as set out herein.

10. Each resident will be informed of the right, subject to his or her consent, to receive visitors whom he or she designates, including, but not limited to, a spouse (including a same sex spouse), a domestic partner (including a same sex domestic partner) a family member, or a friend and the right to withdraw consent at any time.

11. This facility will not restrict, limit or otherwise deny any visitation privileges on the basis of race, color, national origin, religion, sex, gender identity, sexual orientation or disability.

12. Visitors may enjoy full and equal visitation privileges consistent with resident preference.

13. The Community does not require Visitors to agree in writing to follow the visitation policies and procedures. However, if the Visitor has violated the policies and procedures, the Community may suspend in-person visitation for the specific individual.

14. The Visitation Policy and Procedure is available on the Community's website at www.johnknox.com.

III. General Infection Control Guidelines

1. If the individual is a first-time visitor, offer them the infection Control Training and Education.
2. Ensure hand sanitizer is available for staff, visitors, and residents throughout the community.
3. Face mask use for residents and visitors is optional, regardless of vaccination or immunization status, unless the resident or visitor is ill or symptomatic.
4. All visitors must immediately inform the community if they develop symptoms for any infectious disease or virus within 7 days of their visit to the community.
5. This policy does not prohibit visits if the specific resident to be visited is quarantined, tested positive, or showing symptoms of a communicable disease. Visits in these circumstances will require a higher level of Personal Protective Equipment (PPE) than standard masks. PPE will be provided to the visitor and will be in accordance to the most recent CDC guidance for healthcare workers.

IV. Visitor Education

Standard Precautions

- Visitors shall receive education regarding infection control practices, hand hygiene, respiratory etiquette, and the proper use of personal protective equipment (PPE).
- Every visit shall require the visitor to sign in and out in Accushield
- Regular hand washing will be adhered to before, during, and after the visit

Hand-Washing for Visitors

- Hand-washing facilities will always be available for use by visitors.
- Alcohol based hand gels will be available to all visitors. Hand washing and cleansing with an alcohol based sanitizer are acceptable methods for hand Hygiene.
- Visitors will clean their hands before and after visit, and as needed during the visit.
- Proper Hand Hygiene is indicated below:
  - Wash hands by wetting with warm water. Apply soap.
  - Rub your hands together vigorously for at least 20 seconds covering all surfaces of the hands and fingers.
  - Rinse your hands with warm water. Always hold hands so that they are lower than the elbows to allow water to flow from the fingertips.
  - Use disposable towels to dry.
  - Use towel to turn off the faucet.